

School of Public Policy and Administration

Faculty of Liberal Arts & Professional Studies



4th Annual Municipalities of the Future Symposium March 3, 2021 Virtual event

*Municipalities on the frontlines:
New realities and mandates in a post-pandemic world*

9:00am-9:15am Participants connect

9:15am-9:30am Welcome and introductions

9:30am-10:00am Keynote address by Dino Basso, Commissioner of Corporate Services for The Regional Municipality of York

10:00am-10:15am Q&A

10:15am-10:30am Small group networking session

Panels:

1. The pandemic and change management: Challenges and opportunities for transformation and innovation in municipal public administration
2. Health and social services: The need for integration and equity
3. Municipal communications: An essential service with material impact
4. Municipal finance: New realities in times of structural change
5. Economic recovery and intergovernmental relations
6. Human resources management: remote work, redeployment, leadership and process improvements

10:30am-11:15am

Session IA - The pandemic and change management: Challenges and opportunities for transformation and innovation in municipal public administration

- Shanon Kalra-Ramjoo, Manager, Enterprise Project and Change Management Office / Strategic Innovation, City of Vaughan, Office of Transformation and Strategy
- Asare Kester-Akrofi, Program Manager, Business Licensing & Regulatory Services, Municipal Licensing & Standards Division, City of Toronto
- Stephen O'Brien, General Manager, City Clerk's Office, Corporate Services, City of Guelph

Facilitator: TBA

Session IB – Health and social services: The need for integration and equity

- Stella Danos-Papaconstantinou, Commissioner, Social Services, Regional Municipality of Durham
- Keddone Dias, Executive Director, LAMP Community Health Centre
- John Riches, Deputy Chief, Regulatory Compliance & Administration, Region of Durham Paramedic Services, Durham Region Health Department
- Aseefa Sarang, Executive Director, Across Boundaries

Facilitator: TBA

11:15am-11:30am Break

11:30am-12:15am – Session II – Municipal communications: An essential service with material impact

- David Arbuckle, Executive Director, Association of Municipal Clerks and Treasurers of Ontario (AMCTO) and formerly General Manager at the Town of Caledon
- Joe Couto, Director of Government Relations and Communications, Ontario Association of Chiefs of Police
- Lisa Duarte, Director of Communications and Marketing, Region of Peel
- Michael Genova, Director, Corporate and Strategic Communications, City of Vaughan

Facilitator: Antoinette Sarpong, Change Management Lead, Ontario Ministry of Government and Consumer Services

12:15pm-12:45pm Lunch break

12:45pm-1:30pm – Session III – Municipal finance: New realities in times of structural change

- Gary Kent, Commissioner of Corporate Services and Chief Financial Officer, City of Mississauga
- Laura Mirabella, Commissioner of Finance, Regional Municipality of York
- TBA

Facilitator: TBA

1:30pm-1:45pm **Small group networking session**

1:45pm-2:30pm

Session IV A - Economic recovery and intergovernmental relations

- Sarah Klein, Director of Strategic Initiatives, Town of Whitby
- Victor J. Severino, Assistant Deputy Minister, Ministry of Economic Development, Job Creation and Trade, Office of Small Business and Red Tape Reduction, Regulatory Modernization and Business Relief Division
- TBA

Facilitator: TBA

Session IV B – Human resources: Remote work, redeployment, leadership and process improvements

- Silvia Fraser, Director of Transformation, Workplace Strategies, City of Toronto

Facilitator: TBA

This event is free, but space is limited and registration is required.
Please register at: <https://laps.apps01.yorku.ca/machform/view.php?id=541004>

This event is co-sponsored by IPAC TRG.



For more information, please contact:

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